

DCHS Clinical Strategy – Our Quadruple Aim

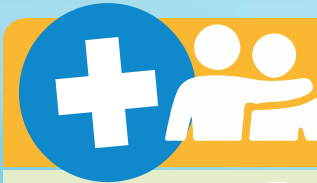
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Improving the health of the population



- Making the best use of our resources to support the health of the population
- Protecting the health of our population
- Addressing health inequalities
- Enabling people to live longer, healthier, happier lives
- Developing social capital and supporting social prescribing
- Sustainable services/sustainability in DCHS
- Promoting healthy environments and community resilience
- Preventing and addressing the causes of physical and mental ill health



Improving the experience of care (quality and satisfaction)



- Services are integrated effectively, care is proactive, services are safe and we prevent harm
- Personalised care
- Supporting primary care networks and increasing support to people living in care homes
- Helping people to live the best lives they can
- Admissions avoidance
- Quality Conversations
- Improving patient experience and engagement and supporting carers
- Embedding a quality improvement approach



Improving staff experience



- Investing in our workforce
- Being a first choice place to work
- Rewarding and do-able jobs
- Promoting and embedding a compassionate culture
- Ensuring staff feel safe and confident to speak up
- Prioritising staff wellbeing and support
- Inclusion and Fairness @ DCHS
- Valuing each other and celebrating success



Reducing the per capita cost of healthcare

- Ensuring value for money
- Improving our estates and facilities
- Reducing unwarranted variation
- Innovation and service improvement
- Increasing digitalisation and technology opportunities
- Sustainable procurement
- Sustainable Quality Improvement Plans
- Building improvement capability and capacity

